

Required recycled water inspection booking information

Single Residential Recycled Water Plumbing Inspections

What information do I need to book an inspection?

When requesting an inspection, please provide at least one business days' notice, and the following:

1. Date site ready for inspection
2. Inspection type (Stage 1, 2, or 3)
3. PIC Number
4. Site address (lot number, street name, suburb)
5. Plumber's details (name and company)
6. Plumber's mobile phone number and email address

Stage 1 – completion of pipework between the water meter and the dwelling;

Stage 2 – completion of the roughing-in of the pipework inside the dwelling (before wall lining is installed);

Stage 3 – at works commissioning stage (before the dwelling is occupied).

How can I request an inspection?

You can make a request for a recycled water inspections with us through **Property Connect**, or by calling us on **(03) 9552 3219**.

PropertyConnect (South East Water's online plumbing and development portal) provides the capacity for plumbers to request recycled water inspections online.

If you're a plumber working in our region you're required to book **all** three inspections directly with us.

Additional information you should know about

- South East Water may, at its discretion, choose to omit a Stage 1 or Stage 2 inspection.

- South East Water will notify the nominated plumber by the end of the day on which the inspection was conducted in the event that the recycled water installation is not carried out in accordance with the Conditions of Connection, under the provisions of the Water Act 1989. If we do not inspect within two business days of the day booked for inspection, the works may proceed;
- For Stage 3 (commissioning) inspections, a preferred time may be nominated, however will be subject to change by South East Water, of which the nominated plumber will be notified directly. We will inspect the works and until the inspection is satisfactorily completed, no connection to the recycled water supply may occur.
- South East Water will carry out inspections solely for the purpose set out in Clause 8.2 (d) of the Terms and Conditions of Connection to the premises relating to the recycled water supply.
- South East Water will not review, certify or approve any plumbing works the full responsibility for which remains at all times with the Licensed Plumber acting in accordance with the appropriate standards, regulations and guidelines referred to in South East Water's Terms and Conditions of Connection to the premises.
- Inspection requirements for developments other than single residential will be determined by South East Water on a case-by-case basis.

Get in touch

For further queries about recycled water plumbing inspections in South East Water's region, please contact Plumbing Team Leader on **9552 3426** or Water Quality Support Officer on 9552 3219.