

**Consultancy  
expenditure  
2022–23**

## Details of consultancies

### Valued at \$10,000 or greater

Consultant	Purpose of consultancy	Total approved project fee	Expenditure 2022–23	Future expenditure
Deloitte	Customer behaviour change strategy	162,840	161,552	1,288
Deloitte	Enterprise customer strategy	277,000	150,000	127,000
Yarra Valley Water	Joint water corporation customer segmentation	68,833	68,833	
Isle Utilities	Proposal for price submission tracking	20,400	20,400	
Isle Utilities	UK, EU IOT Market study	44,250	44,250	
Computershare U	Enforcement Undertaking – Process review and recommendation	46,500	46,500	
Frontier Economics	Econometric modelling residential water demand	81,800	40,800	41,000
Lote Agency	Customer strategy development – multicultural research	36,540	36,540	
Claro Group	Risk assessment of water recycling plants and condition monitoring	39,900	34,650	5,250
Veolia	Aquarevo customer behaviour insights	40,000	30,000	10,000
The Agenda Group	Stakeholder relationship and assessment	29,700	29,700	
GHD	Digital metering strategy	28,871	28,871	
Nation Partners	ESC code changes	25,900	25,900	

Charter	Property advisory	24,000	24,000	
Ecos	Biosolid stockpiling - EPA validation	19,020	16,900	2,120
Principals Pty	Messaging and comms strategy	16,500	16,500	
SMEC	Boneo soil investigation	17,481	15,776	1,705
Frontier	Digital metering gateway	12,750	12,750	
Change Playbook	Customer strategy development – maturity assessment	12,700	12,700	
Water	Water literacy research	10,000	10,000	

## Valued at less than \$10,000

Consultant	Purpose of consultancy	Total approved project fee	Expenditure 2022–23	Future expenditure
Green Pass Aust	Nabers Energy and Water	10,873	7,814	3,059
CMP	Fishermans Bend network expansion	25,911	6,146	19,765
Earth Sciences	Seismis network alarms	5,420	5,420	
Martin Stewards	Sustainability Vic – Biochar co-pyrolysis	15,000	5,000	10,000
Phoenix Business	Digital Metering – operating model	5,000	5,000	
Ag-Challenge Co	Property conditions	4,664	4,664	
Vic Water	GED Guidance	1,702	1,702	

# Healthy Water. For Life.

## How to get in touch

**Email** [support@southeastwater.com.au](mailto:support@southeastwater.com.au)

**General account enquiries** 13 18 51

**South East Water Assist** 03 9552 3540

**Hearing and speech impaired services**

**TTY** 13 36 77 (ask for 13 18 51)

**Interpreter service (all languages)** 03 9209 0130

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