

Using water in summer

This fact sheet is from your water provider South East Water

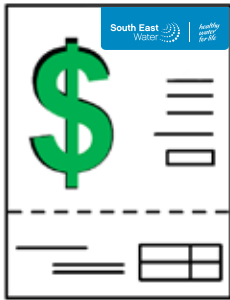


Easy English

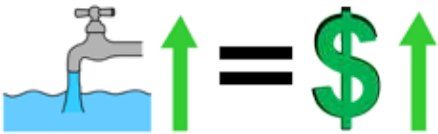
About this fact sheet



This fact sheet is from your water provider South East Water.



It is about your water bill.



If you use more water you will pay more on your bill.

Water use in summer



In summer it is hot.



This means you might use more water than normal.

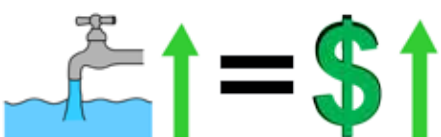


In summer we use water to

- drink
- play
- cool down
- water the garden.



You need to pay for the water you use.



If you use a lot of water this summer your next water bill may be more.

How to use less water

Here are ways to



- use less water



- keep the cost of your water bill down.

Use less water in the garden



1. Water your garden less. Try 2 times a week.



2. Try **not** to water the garden if it will rain.



3. Plant new plants in autumn or spring because

- new plants need more water
- it rains more at these times.

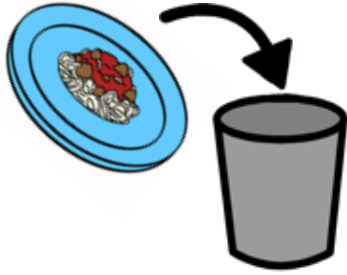


4. Put mulch on your garden.

Mulch is a mix of leaves and bark.

It helps keep water in the dirt.

Use less water in the kitchen



1. Scrape leftover food from plates into the bin.

Do **not** rinse the food off the plate.



2. Only turn the dishwasher on when there is **no** room for more dishes.

Use less water in the bathroom



1. Fix toilet leaks fast.

Your toilet may have a leak if water runs in the toilet when it has **not** been flushed.

Phone a plumber if you think your toilet has a leak.



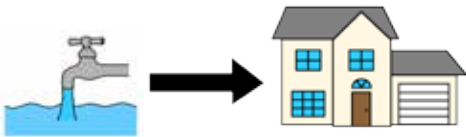
2. Only shower for 4 minutes.

Use a shower timer to help you.

About your bill

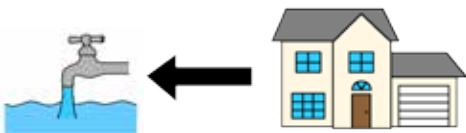


Every 3 months South East Water send you a bill.

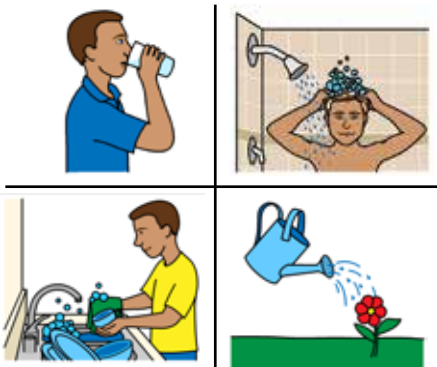


The bill is for

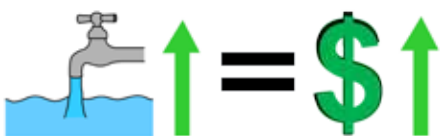
- the water we **bring** to your house



- the water we **take away** from your house



- the water you use to
 - drink
 - bath and shower
 - wash your dishes and clothes
 - water your garden.



If you use more water
you will pay more on your water bill.

Help with your bill



If you find it hard to pay your bill we can help.

If you do **not** have the money to pay for your bill we can help.



Call South East Water for help with your bill

03 9552 3540.

Help to understand your bill



Call a translator that speaks your language

03 9209 0130



TTY users call

133 677 and ask for 131 851



Call South East Water

131 851

- Press 4 when the call starts.
- Tell the person you want to talk about using less water in summer.
- You can call this number between 8 am and 7 pm Monday to Friday.



Email South East Water

support@southeastwater.com.au

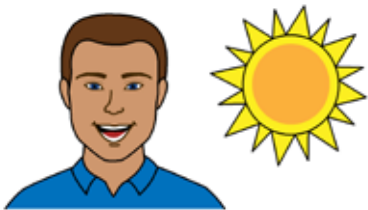
- Type **Water in summer** in the subject line.

More water tips



Visit our website for more tips on how to use less water.

southeastwater.com.au



Enjoy the warm weather.

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Scope's Communication and Inclusion Resource Centre

designed the Easy English December, 2017. www.scopeaust.org.au

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